USER INSTRUCTION

Widex TONELINK App

SOUND LIKE NO OTHER

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Compatibility

The Widex Tonelink app is for all Widex Evoke and Widex Moment hearing aid models.

Apple devices:

The Tonelink app is compatible with Apple devices with iOS version 11.0 and higher. It is not compatible with Apple Watch.

Android devices:

The Tonelink app is compatible with most Android devices with OS version Android 6.0 and higher.

A full overview of compatible devices can be found here: Mobile device compatibility for Widex apps | Widex

App is compatible with these hearing aids:

MBB2, MBB3D, MBR3D, MRB2D, MRR2D, MRR4D, MRRLD, MRB0, M-CIC, M-CIC-M, M-XP, M-IP, M-MP, EBB3D, ERB2D, ERB0, E-F2, E-FP, E-FA, E-FS, E-FM, E-PA, E-CIC, E-CIC-M, E-IM, E-IP, E-XP

Installation

You can find and download the Tonelink app for free in your Apple App Store or Google Play Store.

To access the app, tap on the Tonelink app icon that appears on your screen after successful installation.

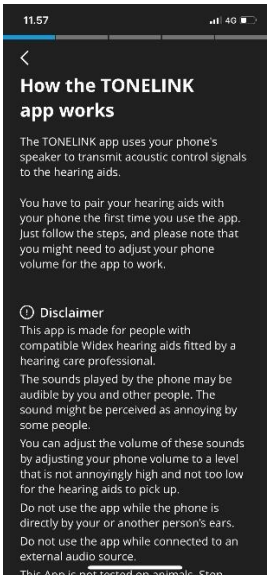
You are now ready to connect your hearing aids with the app. Follow the steps that will appear on your screen.

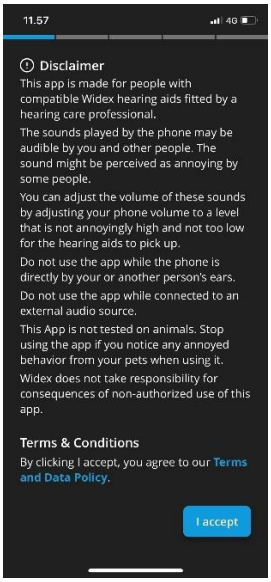
Pairing hearing aids with your device

1. When you open the app press ‘Get started’.
2. Read and accept the terms and conditions and privacy policy. Tap ‘I accept’.

3. Scan the QR code you find in your hearing aid user guide. Select 'Scan'.
   Note: If you did not receive a user guide from your hearing care professional, skip the scanning. You can return to this step by selecting 'New pairing' when you have the QR code available.
4. Restart hearing aids: First, you need to open and close the battery doors on your hearing aids, before you place your hearing aids in your ears. Press ‘Next’ to continue.
5. Pair hearing aids with phone. Select ‘Pair’. When you hear a sound being played in your hearing aids, press ‘Yes’.
6. Welcome to the Widex Tonelink app. Press ‘Let’s go!’.

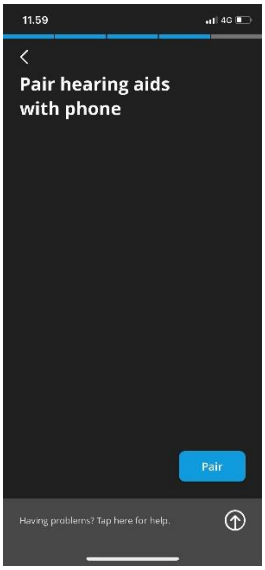


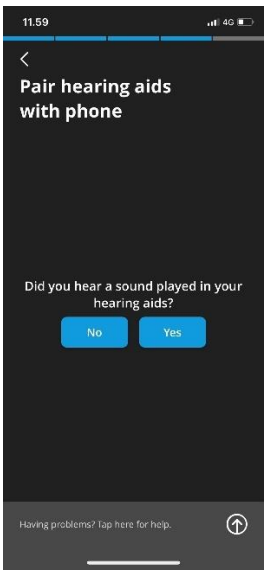




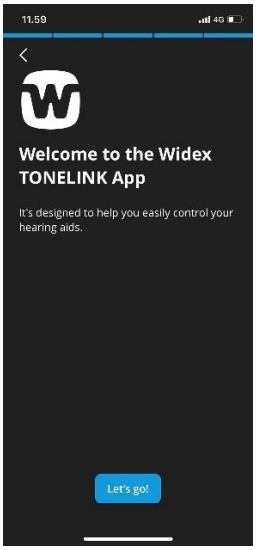












Having problems?

- You may personalize the app by scanning the QR code. This will provide the app with information about your specific hearing aid model and the programs you are using. You can find the QR code in your hearing aid user guide, which you have received from your hearing care professional.
- Make sure you have fresh batteries in your hearing aids.
- To restart a hearing aid, open and close the battery door and put the hearing aids in your ears. You must complete pairing within 3 minutes after closing the battery door.
- Make sure you are in a quiet environment.
- Check that the phone volume is set to a suitable level (not too low nor too high).

Homepage

From your homepage you can use the Tonelink app to easily change programs and control other key functions.


13.59
Next program
Directional Focus
Mute/Unmute
Volume down
Volume up

Next program

If you have more than one program in your hearing aids, tap the ‘Next program’ icon to change to the next program. If you have Zen+ in your hearing aids, toggle between the regular programs and Zen+ programs by a long press on this icon.



Absolute Program Change

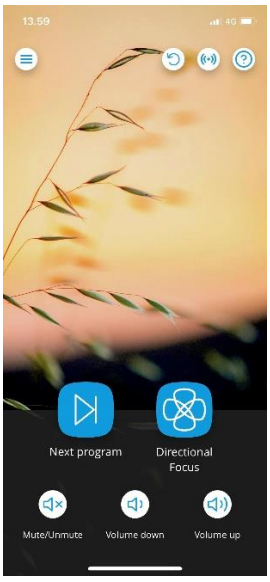
When you scan the QR code, you will see all your hearing aid programs instead of the ‘Next program’ icon.

To change program, press the program icon you want to access.

Scroll horizontal to see all your programs.

Directional Focus

Directional focus lets you select which direction you want the hearing aids to focus on: Front, back, right, or left.

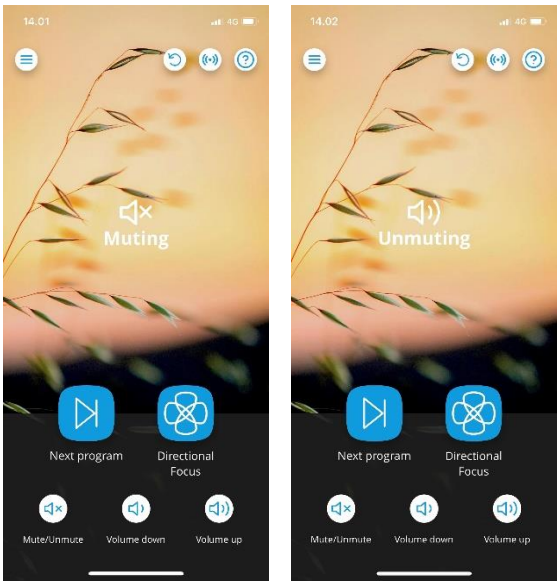






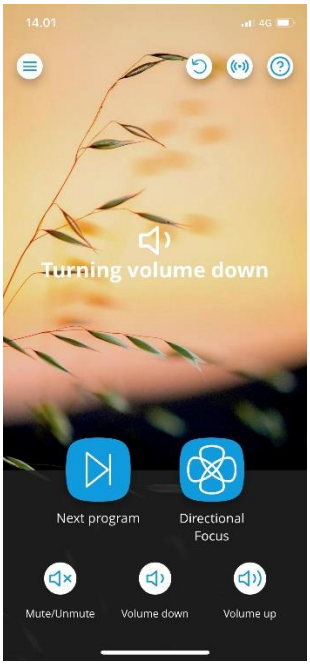
Mute

Tap the ‘Mute’ icon to mute your hearing aids. Tap again to unmute.



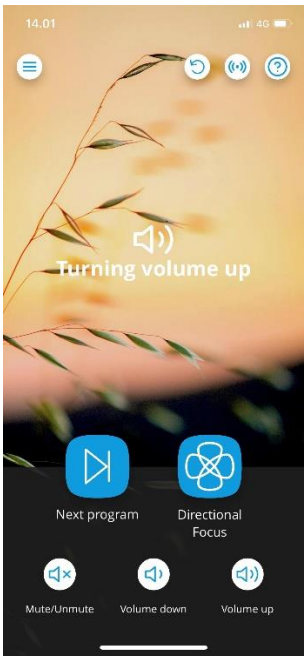
Volume down

Tap the ‘Volume down’ icon to turn the volume down.



Volume up

Tap the ‘Volume up’ icon to turn the volume up.



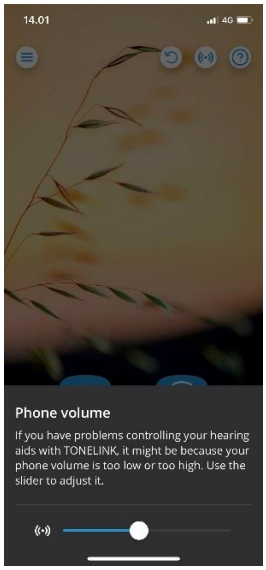
Phone volume

If you experience any difficulties controlling your hearing aids, try adjusting the phone volume.

Press the ‘Phone volume’ icon in the top-right corner.

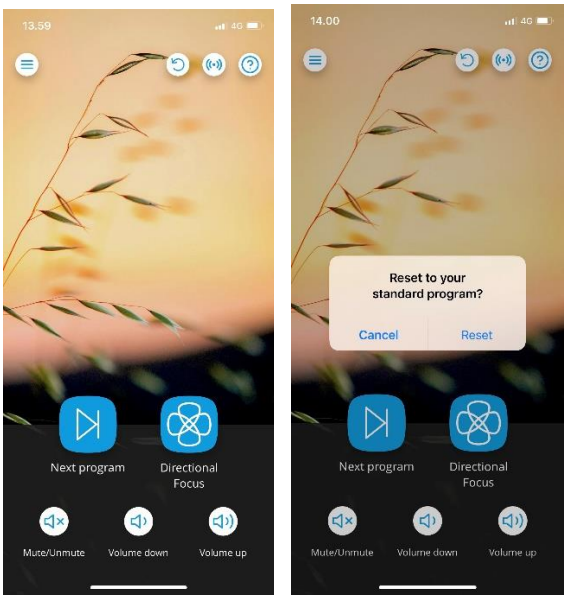
If the volume is set too low, try to turn it up. Or if the volume is set too high, try to turn it down.





Reset

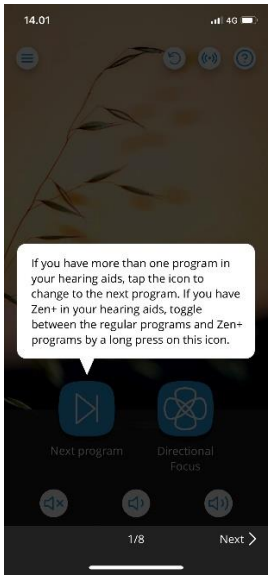
Tap the ‘Reset’ icon to reset to your standard program.



Help

Press the ‘Help’ icon in the top-right corner to learn more about the features of each screen. Slide for more information.



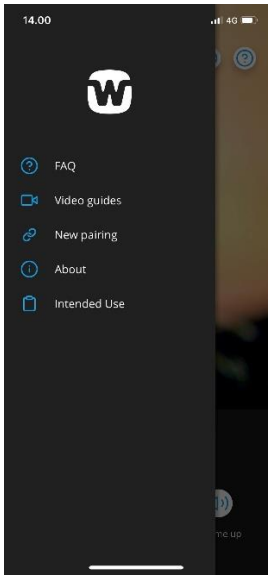


Menu

Tap the ‘Menu’ icon in the top-left corner on your homepage to access more features.

In this section you can make a new pairing, find more information about the app, access frequently asked questions, and see different video guides.





Symbols

Symbols commonly used by WIDEX in medical device labelling (labels/IFU/etc.)

Symbol	Description
	**Warning** Points out a situation that could lead to serious, moderate, or minor injuries.
	**CE mark** The product is in conformity with the requirements set out in European CE marking directives.
	**Manufacturer** The product is produced by the manufacturer whose name and address are stated next to the symbol. If appropriate, the date of manufacture may also be stated.
	**Medical device** Indication that the device is a medical device.

Hereby WSAUD A/S declares that this product meets the requirements of the Medical Devices Regulation (EU) 2017/745. The full text of the Declaration of Conformity can be obtained from the manufacturer.

Important safety information

Intended use/intended purpose:

The Widex ToneLink App is intended to be operated by a hearing aid user on supported smartphones, tablets, or portable devices to enable wireless adjustments of the Widex hearing aids.

Contraindications, Residual Risks, Summary of Safety and Clinical Performance:

Contraindications, Residual Risks, Summary of Safety and Clinical Performance
The app is an accessory for the hearing aid. So, contraindication for use of the app is derived from the contraindication of the compatible hearing aid.
This app itself is free from residual risk, as it only allows to personalize and adjust comfort functions of the hearing aid in the limited range specified by the hearing aid after the fitting procedure.
The app itself has no clinical performance as it does not serve a clinical, therapeutic, or diagnostic purpose.

Notice:

- No additional training is needed to use this app safely.
- If you encounter problems connecting the app with your hearing aid, consult your hearing care professional.
- Lock phone with PIN, finger-print and/or face recognition and set phone to lock automatically.
- In case of a serious incident, contact the appropriate authorities and manufacturer of the device app.





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Please contact your local distributor, to receive a paper copy of the user guide. It will be provided upon request at no additional cost within 7 working days.