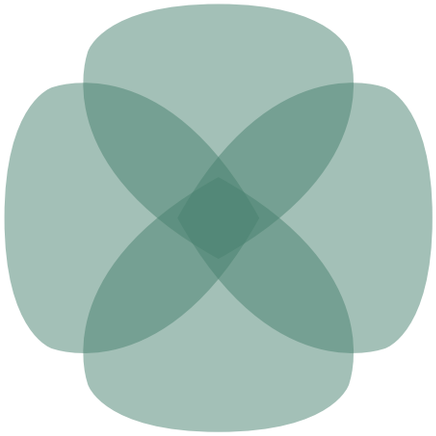
WIDEX **ALLURE™**

USER GUIDE
THE WIDEX ALLURE™ FAMILY

ALLURE APP



WIDEX

SOUND LIKE NO OTHER

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GETTING STARTED

Intended use/Intended purpose

The ALLURE app is an accessory for hearing aids. The app enables hearing aid users to make adjustments to their hearing aids wirelessly. The app is intended to be operated by hearing aid users on compatible smartphones.

Compatibility

iOS

The ALLURE app works on iPhones with iOS version 17 and higher, and Apple Watches with watchOS version 9 and higher.

Android

The ALLURE app works with most Android devices with OS version 10 and higher.

Devices that support LE Audio and ASHA

Stream directly to your hearing aids from Android devices using LE Audio or the ASHA (Audio Streaming for Hearing Aids) protocol.

Streaming via LE Audio works on compatible Android devices with OS version 14 or higher.

Streaming via ASHA works on compatible Android devices with OS version 11 and higher.

Hearing aids

The ALLURE app is compatible with WIDEX ALLURE hearing aids.

Setup

Installation

To install and launch the ALLURE app on your smartphone, do the following:

1. Install the free ALLURE app from Apple's App Store or the Google Play Store.
2. Select the ALLURE app icon on your home screen.
3. Read the terms and conditions.
4. If you agree to the terms and conditions, select **Accept**.
5. If the app asks for permission to use Bluetooth, allow it.

When the app is installed, you should make sure your hearing aids are paired with your device.

Apple Watch

To install the ALLURE app on your Apple Watch, do the following:

1. Install the free ALLURE app from Apple's App Store on your iPhone.
2. Install the app on your Apple Watch using the Watch app on your iPhone.

Controlling the app from your Apple Watch does not give you access to all the features of the app. If you want to use all the features of the app, use the app on your iPhone.

When you control the app from your Apple Watch, you can adjust the volume level of your hearing aids, mute and unmute your hearing aids, change programs, and check the battery status of your hearing aids.

Pairing with an iPhone

Before pairing your hearing aids with your iPhone, make sure Bluetooth is enabled on your phone, and that your hearing aids have fresh or fully charged batteries.

To pair your hearing aids with your iPhone, do the following:

1. Select **Settings** on your home screen.
2. Select **Accessibility**.
3. Select **Hearing devices**.
4. Turn your hearing aids off and on again. This puts them in pairing mode for three minutes.
5. Wait for the name of your hearing aids to appear under the heading **MFi hearing devices**.
6. Select the name of your hearing aids under the heading **MFi hearing devices**.
7. Wait for a popup to appear titled **Bluetooth pairing request**.
8. Select **Pair** twice—once for each hearing aid.

When the word **Connected** appears next to the name of your hearing aids under the heading **MFi hearing devices**, your hearing aids are paired with your iPhone.

Pairing with an Android device

Before pairing your hearing aids with your Android device, make sure Bluetooth is enabled on your phone, and that your hearing aids have fresh or fully charged batteries.

Pairing through phone settings

1. Select **Settings** from your home screen.
2. Select **Connections**.
3. Select **Bluetooth**.
4. Turn your hearing aids off and on again. This puts them in pairing mode.
5. Select the name of your hearing aids under the heading **Available devices**.
6. When a popup titled **Bluetooth pairing request** appears, select **Pair**.

Pairing through the app

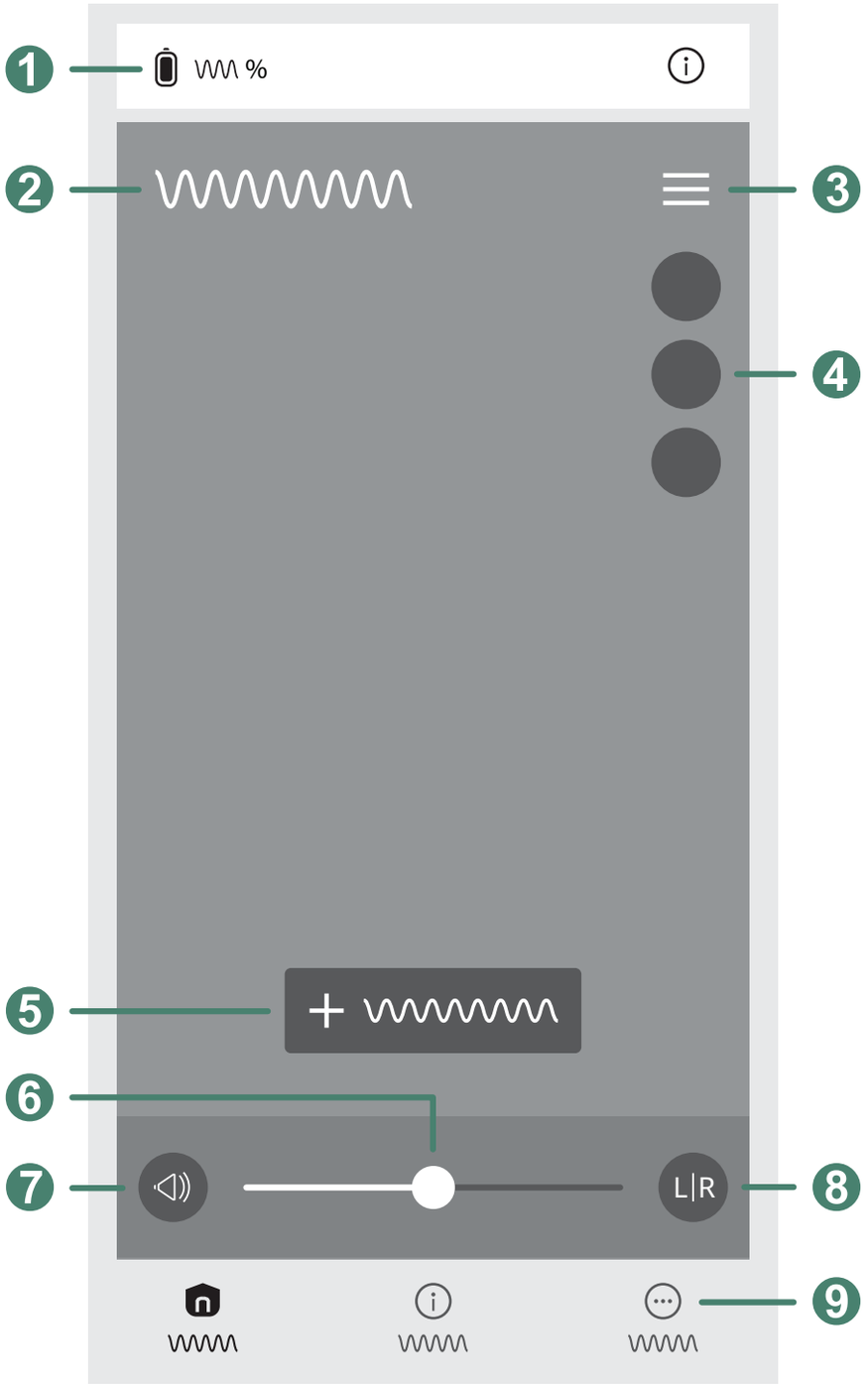
1. Select the ALLURE app icon from your home screen.
2. Select **Pair your hearing aids**.
3. Turn your hearing aids off and on again. This puts them in pairing mode.
4. Select the name of your hearing aids under the heading **Available hearing aids**.
5. When a popup titled **Bluetooth pairing request** appears, select **Pair**.
6. Select **Continue**.

Your hearing aids are now paired with your Android device.

USING THE APP

Overview

1. Battery/connection status
2. Active program
3. Program menu
4. Optional shortcut icons
5. Adjust sound settings
6. Volume slider
7. Mute/unmute
8. Left/right volume settings
9. Navigation menu



Home screen

The **Home** screen is the main view of the app. Here you can check the battery status of your hearing aids, change and modify the active listening program, and adjust the sound settings.

Checking battery and connection status

The status bar at the top of the **Home** screen displays the battery level and connection status of your hearing aids.

- If you have a pair of hearing aids, and both are connected, the bar displays the battery level of the hearing aid with the lowest battery level.
- If you have a pair of hearing aids, and only one is connected, the bar displays a warning that the other hearing aid is not connected.
- If you have a single hearing aid, and it is connected, the bar displays the battery level of that hearing aid.

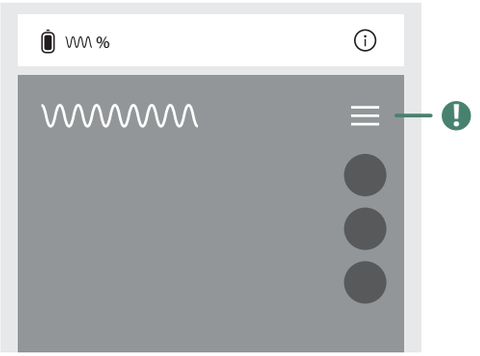


When you tap anywhere on the bar, the **Status** page is displayed.

The **Status** page displays detailed information about each hearing aid, including how long the remaining battery charge will last. The bottom of the **Status** page displays a link to the connection guide. If your hearing aids are not properly paired with your device, or you experience connection issues, tap this link for instructions.

Switching programs

On the **Home** screen, the name of the currently active program is displayed on the left side, below the status bar. To change the active program, tap the icon with three vertical lines on the right side of the screen.



When you tap the icon, the **Programs** page is displayed.

The **Programs** page displays a list of stored listening programs, including your personal programs. Tap the three dots next to the name of a program for more information and options. Tap the name of a program to make it active. Tap **Close** in the upper right corner of the screen to go back to the **Home** screen.

The bottom of the **Programs** page displays a link to the AI Sound Assistant. If you want to customize your listening experience and create a personal program with the help of the AI Sound Assistant, tap this link.

Using the AI Sound Assistant

The AI Sound Assistant lets you create your own personal programs with the help of artificial intelligence. To use the AI Sound Assistant, do the following:

1. On the **Home** screen, tap the icon with the three horizontal lines in the upper-right corner of the screen. The **Programs** page opens.
2. Scroll to the bottom of the page, and tap the **AI Sound Assistant** link.

3. Select your current activity from the options displayed on the screen. If none of the activities exactly match what you're doing, select the one that comes closest to what you're doing.
4. Select what type of sound you want to optimize your listening experience for from the options displayed on the screen.
5. Tap **Start** at the bottom of the screen. The app displays two bars labelled **A** and **B**.
6. Tap the bar labelled **A** to listen to the first set of sound settings.
7. Tap the bar labelled **B** to listen to the other set of sound settings. The app displays a slider with an icon that looks like a face.
    1. If the second set of sound settings was worse than the first set, move the face to the left side of the slider.
    2. If the second set of sound settings was better than the first set, move the face to the right side of the slider.
    3. If none of the two sets of sound settings was better than the other, leave the face in the middle of the slider.
8. Tap **Continue** at the bottom of the screen.
9. Repeat the process of comparing different sets of sound settings until the AI Sound Assistant determines the best setting for you.
10. Tap **Save** at the bottom of the screen.
11. Enter a name for your new listening program.
12. Tap **Done** in the top-right corner of the screen. You are returned to the **Programs** page, and your new personal program appears in the **Personal programs** section.

Adjusting sound settings

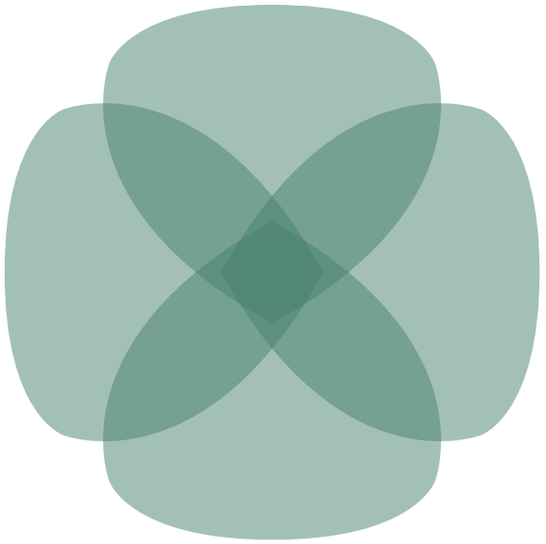
On the **Home** screen, there is a button in the middle labelled **Adjust sound**. When you tap the button, the following features are shown:

- The **Directional focus** feature lets you choose a direction to focus your hearing aids on.
- The **AI Quick Assistant** feature lets you quickly modify the current sound settings to fit your activity.
- The **Equalizer** feature lets you adjust the volume of specific frequencies.

Setting directional focus

The directional focus feature lets you choose a direction to focus your hearing aids on. If you are in a noisy environment, and you're listening to someone speaking directly in front of you, directional focus lets you prioritize and amplify sounds coming from directly in front of you. Sounds coming from other directions will be less prominent. Similarly, if someone is speaking to you from your left side, directional focus lets you prioritize and amplify sounds coming from your left side.

Directional focus only works when the **Universal** program is active.



To enable directional focus, do the following:

1. On the **Home** screen, tap the **Adjust sound** button.
2. Tap the **Directional focus** option.
3. Tap the direction you want to focus on: front, back, left, or right. The direction you select is highlighted.
4. Tap **Close** in the upper-right corner of the screen to return to the **Home** screen.

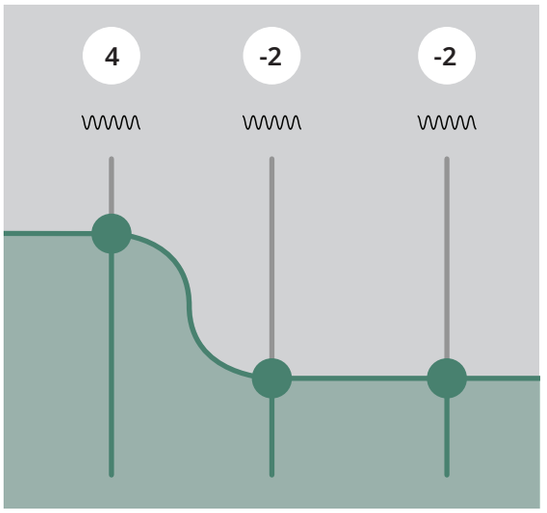
Using the AI Quick Assistant

The AI Quick Assistant lets you quickly modify the current sound settings to fit your activity. To use the AI Quick Assistant, do the following:

1. On the **Home** screen, tap the **Adjust sound** button.
2. Tap the **AI Quick Assistant** option.
3. Tap the activity that best matches your current activity. The sound settings are modified based on your selection.
4. Tap **Done** in the upper-right corner of the screen to return to the **Home** screen.

Using the equalizer

The equalizer lets you adjust the volume of specific frequencies: low frequencies, middle frequencies, and high frequencies.



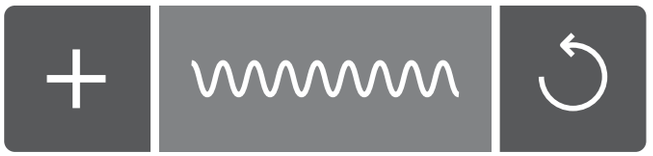
By increasing or decreasing the volume of specific frequencies, you change your listening experience.

- When you increase the volume of the low frequencies, sometimes called bass, you often improve the experience of listening to music or movies. When you decrease the volume of these frequencies, you often reduce the sound of your own voice and breathing.
- When you increase the volume of middle frequencies, you often make it easier to hear people when they are speaking. When you decrease the volume of these frequencies, you often improve your experience of things like listening to music and watching movies.
- When increase the volume of high frequencies, sometimes called treble, you often increase the level of detail in the sound you hear. When you decrease the volume of these frequencies, you often make the sound you hear less sharp and unnatural.

To adjust the volume of specific frequencies with the equalizer, do the following:

1. On the **Home** screen, tap the **Adjust sound** button.
2. Tap the **Equalizer** option.
3. To make quick adjustments, tap one of the four presets: more speech, more clarity, less sharp, or less echo.
4. To make precise adjustments, move the three small circles on the graph up or down with your finger.
5. Tap **Done** in the upper-right corner of the screen to return to the **Home** screen.

Saving and resetting adjustments



When you modify the sound settings by changing the volume, or by using directional focus, AI Quick Assistant, or the equalizer, the **Adjust sound** button on the **Home** screen is replaced by three new options.

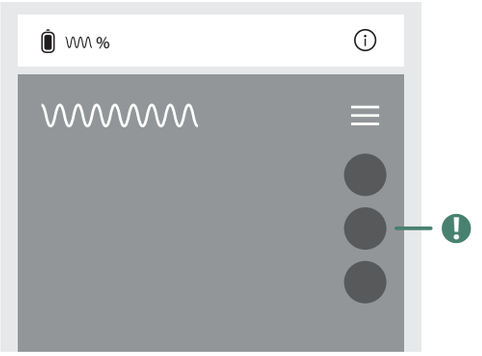
1. To access directional focus, AI Quick Assistant, and the equalizer, tap the new **Adjust sound** button.
2. To save your modifications as a personal program, do the following:
    1. Tap the **Save as** button.
    2. Enter a name for your new program.
    3. Tap **Save** in the upper-right corner of the screen.

3. To remove the adjustments you made and restore your previous sound settings, do the following:

    1. Tap the **Reset adjustments** button. A small window with two buttons is displayed.
    2. Tap the **Reset** button.

Creating shortcuts to sound adjustment features

You can create shortcuts to the sound adjustment features that will appear on the **Home** page.



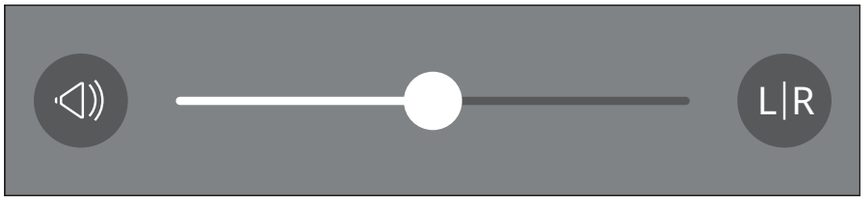
To create a shortcut to one of the features, do the following:

1. On the **Home** screen, tap the button labelled **Adjust sound**.
2. Tap the star icon next to the feature you want to create a shortcut to. A small window with two buttons is displayed.

    1. To add a shortcut to the **Home** screen, tap the **Add shortcut** button. An icon will appear on the right side of the **Home** screen.
    2. To go back without adding a shortcut to the **Home** screen, tap the **Cancel** button.

Adjusting and muting the sound volume

Near the bottom of the **Home** screen, there is a volume control bar.



- To mute or unmute the sound, tap the mute icon on the left side of the volume control bar.
- To increase or decrease the volume of both hearing aids at the same time, move the small circle on the volume slider to the right or left.
- To control the volume of each hearing aid separately, tap the **L|R** button on the right side of the volume control bar. Separate volume sliders and mute buttons for the hearing aids are displayed.
- To increase or decrease the volume of the hearing aids separately, move the small circle on the separate volume sliders up or down.

Streaming to your hearing aids

When you stream from your phone to your hearing aids, the app enters streaming mode automatically.

While the app is in streaming mode, the volume control bar on the **Home** screen displays two separate volume sliders: one for the volume of the streaming sound, and one for the volume of your surroundings. Move the sliders to the left or right to set the two volume levels.

Sound adjustments made while streaming are saved automatically and applied every time you start streaming.

Help

Help section

The **Help** section is a library of information about the app and your hearing aids. To use the **Help** section, do the following:

1. Tap the middle icon on the navigation bar at the bottom of the screen.
2. Tap the topic you want to know more about.
3. Follow the instructions on the screen.

More

More section

The **More** section lets you modify settings for Bluetooth and Call Control, set a daily reminder to wear your hearing aids, and use the **Find my hearing aids** feature. To use the **More** section, do the following:

1. Tap the right icon on the navigation bar at the bottom of the screen.
2. Tap the name of the option you want to view.

Hearing aid settings

The **Hearing aid settings** page has the following two settings:

- The **Hearing aids' Bluetooth** setting lets you disable Bluetooth communication to and from your hearing aids. To disable Bluetooth, tap the **Turn Bluetooth off** button in this section. When Bluetooth is disabled, restart your hearing aids to reenable Bluetooth.

- The **Call Control** setting lets you enable and disable Call Control. When Call Control is enabled, double-tapping on one of your hearing aids with a finger lets you answer and end phone calls. To enable or disable Call Control, tap the oval button in this section. This feature is only available on iPhones.

App settings

The **App settings** page has the following two settings:

- The **Appearance** setting lets you choose between a light color scheme and a dark color scheme. Tap the color scheme you want to use, or tap **System** to let the app match the color scheme of your phone's interface.
- The **Hearing aid reminder** setting lets you set a daily reminder to wear your hearing aids. To edit or set a reminder, do the following:

    1. Tap the time of day on the left.
    2. Move the hours up or down to set the hour.
    3. Move the minutes up or down to set the minutes.
    4. Tap **Done**.
    5. If the reminder is not enabled, tap the oval button on the right to enable it. If the app asks for permission to show notifications, give it permission.

Find my hearing aids

The **Find my hearing aids** feature lets you locate your hearing aids if you have misplaced them. To search for your hearing aids, do the following:

1. In the **More** section, tap the **Find my hearing aids** option.
2. Look at the map to locate the colored pins for your hearing aids.
    1. Move the map by touching it and dragging it in any direction.
    2. Zoom in and out by pinching the screen.



If you cannot locate your hearing aids by looking at the map, do the following:

1. Tap one of the **Search** buttons on the bottom-right part of the screen. A circle is displayed in the middle of the screen.
2. Move around in search of the selected hearing aid.
    1. When you move closer to your hearing aid, the circle becomes smaller.
    2. When you move further away from your hearing aid, the circle becomes bigger.
3. Switch between tracking your left and right hearing aid by tapping the icons near the bottom of the screen.

ADDITIONAL INFORMATION

Symbols

Important symbols related to this document and the app

Symbol	Description
CE	**CE mark** Shows that the product conforms to the requirements of the European CE marking directives.
	**Manufacturer** Appears next to the name and address of the legal manufacturer of the product.
MD	**Medical device** Indicates that the device is a medical device.

WSAUD A/S declares that the product meets the requirements of the EU Medical Devices Regulation 2017/745. The full text of the declaration of conformity can be obtained from **www.wsaud.com**, or by contacting the manufacturer.

Important safety information

Contraindications, residual risks, summary of safety and clinical performance

The app is an accessory for hearing aids.

Indications and contraindications for use of the app are derived from the indications and contraindications of compatible hearing aids.

The manufacturer claims no clinical benefits for the app as a stand-alone product. The specific clinical benefits of using the app are derived from the clinical benefits of compatible hearing aids.

The app itself is free from residual risks as it only allows the personalization and adjustment of comfort functions of compatible hearing aids within the limited range specified by the hearing aids.

In case of a serious incident, report the occurrence to the manufacturer of the device and the competent authority under whose jurisdiction the user and/or patient resides.

Notice

- No additional training is needed to use this app safely.
- If you encounter problems connecting the app with your hearing aid, consult your hearing care professional.
- Lock your phone with a PIN and/or fingerprint or face recognition, and set the phone to lock automatically.

Obtaining a physical copy of this document

To obtain a paper copy of this document, visit **www.wsaud.com**. At your request, a paper copy will be mailed to you within seven calendar days.



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